

CASH CARD

Terms and Conditions of Use

Patrons attending Optus Stadium with cash only will be able to exchange it for the Optus Stadium Cash Card (**Card**) via any Cash Exchange point located within the Stadium.

These terms and conditions set out the terms and conditions of use for your Card. Any reference to 'we' or 'us' is a reference to Optus Stadium and 'you' are the Card purchaser or user of the Card. By using the Card you agree to be bound by these terms and conditions.

1. The Card can only be purchased from a Cash Exchange point using cash. There are no charges or fees associated with your use of the Card (including when purchasing or reloading the Card).
2. A minimum of \$10.00 and a maximum of \$1000.00 can be loaded/reloaded on your Card at any time. The maximum amount that can be stored on the Card at any time is \$1000.00.
3. The Card can only be reloaded at a Cash Exchange point using cash.
4. There is no expiry date on the Card.
5. The Card can only be used for purchasing food and beverages at Optus Stadium operated food and beverage outlets. We may prohibit use of the Card for any transaction that is not permitted by law (including the sale of alcohol to a minor).
6. The Card cannot be used with any mobile food vendors. These mobile food vendors may accept cash, credit and/or other debit card payments, but they do not accept payment using the Card.
7. The Card cannot be used for any other type of purchases (including at merchandise outlets), or for purchases over the internet, by phone or email.
8. Transactions are authorised when you, or when you allow an operator or other person to, scan your Card at the point of sale terminal of a food and beverage outlet.
9. Please contact our staff at any Cash Exchange point if you have any queries regarding your Card balance or transaction history.
10. The available balance on the Card cannot be exceeded. If you have insufficient funds to complete a purchase using your Card part payment can be made using any other credit or debit card.
11. You may only redeem the unspent balance on your Card, for cash, at a Cash Exchange point. No change will be given at a food and beverage outlet and you cannot credit any unspent balance on your Card to any other credit and/or debit card. You cannot otherwise use the Card to obtain cash (for example at ATMs or at the food and beverage outlets). You will not earn any interest or generate any revenue on any available balance on your Card.
12. Keep your Card secure. You are responsible for all transactions made using the Card. We are not responsible for any unauthorised or fraudulent transactions, except where there has been fraud or negligence by us.
13. Treat your Card like cash. Defaced or altered Cards will not be accepted and lost or stolen cards will not be replaced or refunded. Faulty or damaged Cards will only be replaced if the fault or damage is a result of the production/issuing process or otherwise caused by us.
14. To the extent permitted by law we accept no liability for the misuse, loss of or damage to the Card, or for any failure to authorise a purchase transaction (even if the available balance exceeds the purchase amount at the time of the authorisation request) if a point of sale terminal or system is not working properly.
15. If an unauthorised or erroneous transaction causes you loss, and that loss is due to our fault or negligence, we will reimburse the value of the unauthorised or erroneous transaction. If that loss is not due to our fault or negligence, the value of that transaction will not be reimbursed to the Card.
16. We do not retain any personal details for the purpose of processing or managing the Card. If you choose to provide your personal details these details will be collected and used in accordance with the Optus Stadium Privacy Policy (available at www.optusstadium.com.au).
17. We reserve the right to modify, update or change these Terms and Conditions of Use at any time. These Terms and Conditions of Use are governed by the laws of Western Australia.